

Dispatcher–Carrier Service Agreement

Template — review with a licensed attorney before use.

Effective Date

Dispatcher (Company)

Carrier (Company)

Carrier MC #

Carrier DOT #

1. Services

Dispatcher will provide load-booking, rate negotiation, and back-office support to Carrier. Dispatcher is an independent contractor, not a freight broker, and does not take possession of freight.

2. Compensation

Carrier will pay Dispatcher ____% of the gross line-haul revenue of each load booked (or a flat fee of \$____ per load). Detention, lumpers, and accessorials are NOT subject to dispatcher commission.

3. Payment Terms

Dispatcher invoices weekly each Monday for the prior week. Carrier pays within 7 calendar days via ACH. Late payments accrue 1.5% per month.

4. Carrier Responsibilities

Carrier maintains active MC authority, current insurance (\$1M auto liability, \$100K cargo minimum), and a valid factoring relationship. Carrier is solely responsible for safe operation, DOT compliance, and freight claims.

5. Dispatcher Responsibilities

Dispatcher will use commercially reasonable efforts to book profitable loads aligned with Carrier's lane preferences and equipment. Dispatcher does not guarantee load volume or revenue.

6. Authorization

Carrier authorizes Dispatcher (via a separate Letter of Authorization) to communicate with brokers, sign rate confirmations on Carrier's behalf, and submit Carrier's packet to brokers.

7. Limitation of Liability

Dispatcher's total liability under this Agreement will not exceed the prior 30 days of fees paid. Dispatcher is not liable for cargo damage, late delivery penalties, broker non-payment, or driver actions.

8. Non-Circumvention

During the term and for 12 months after, Carrier will not directly contract with any broker first introduced by Dispatcher without paying Dispatcher's commission on those loads.

9. Term & Termination

Either party may terminate with 14 days written notice. Carrier remains obligated for commissions on loads in transit at termination.

10. Governing Law

This Agreement is governed by the laws of the State of _____.

Signatures

Dispatcher

Carrier

Signature & Date

Signature & Date

Printed Name / Title

Printed Name / Title